

Rogers Customer Survey Contest Rules

1. NO PURCHASE NECESSARY. Void where prohibited.
2. Contest begins on **March 27, 2013** for submitting entries, and ends on or about **April 10, 2013**. The draw will take place on or about **April 27, 2013**. Contest is open to any individual over the age of majority and a legal resident of Canada (excluding residents of the province of Quebec) who receives an invitation to the Rogers Customer Survey from Maritz Research and completes the survey in full.
3. Only one entry per email address. Entries generated by a script, macro or other automated means are void. Entries which are mutilated, altered, incomplete, tampered with, illegible, inaccurate, forged, irregular in any way, or otherwise not in compliance with these Official Rules are also void.
4. Grand Prize: The prize is **one (1) Grand Prize of \$500, or one of five (5) prizes of \$100.**
5. RESTRICTIONS: Sponsors and their affiliated companies are not responsible for any failure of any electronic equipment, computer transmissions and/or network connections. Sponsors and their affiliated companies are not responsible for any inaccuracies in information which may be used in the Contest, or for any technical or human error which may occur in the processing of entries, including data entered by contestants. Sponsors and their affiliated companies reserve the right to discontinue the Contest at any time, in which event, only entries received prior that date will be considered.
6. NOTIFICATION AND AWARDING OF PRIZE: Winner will be notified by email and will be required to respond with a valid mailing address within seven (7) days of notification. Failure of a potential winner to respond within such period or the return of any prize notification or prize as undeliverable may result in disqualification and selection of an alternate winner in Sponsors' discretion. If winner cannot be contacted, is ineligible, fails to claim a prize, or if the Prize Notification is returned as undeliverable, prize will be forfeited. If prize is unclaimed, an alternate winner will be selected. By participating, a winner, except where prohibited by law, grants Sponsors and their affiliated companies the right to use the winner's name, likeness, picture, portrait, hometown, voice, biographical information and written submissions and written or oral statements, for advertising and promotional purposes without additional compensation unless required by law.
7. The information that you provide in connection with the Contest will not be provided to third parties, except as necessary for the administration of the Contest or as required by law or legal process.
8. Entries and other submitted material become the property of Sponsors and will not be acknowledged or returned. Sponsors and those working for Sponsors or on the behalf of Sponsors, will not be responsible for lost, late, misdirected, damaged, or postage due mail or email and for Internet, computer hardware and software, phone, and other technical errors, malfunctions and delays. In the event of a dispute concerning who submitted an email entry, the entry will be deemed to have been submitted by the authorized holder of the email account from which the entry is made. The "authorized account holder" is the natural person to whom an email address is assigned by an Internet access provider, online service provider or other organization (e.g., business, educational institution, etc.) responsible for assigning email addresses for the domain associated with the submitted email address.

9. Sponsors reserve the right in their sole discretion to modify or cancel all or any portions of the Contest because of technical errors or malfunctions, viruses, hackers, or for other reasons that corrupt the Contest in any manner. Sponsors also reserve the right in their sole discretion to disqualify any entrant who fails to comply with these Official Rules, who attempts to enter the Contest in any manner or through any means other than as described in these Official Rules, or who attempts to disrupt the Contest or to circumvent any of these Official Rules.
10. Officers, directors, representatives, and employees of Sponsors, their affiliates and subsidiaries, and those with whom they are domiciled, are not eligible to enter. By entering, entrants agree to be bound by the decisions of the judges and these Official Rules and to comply with all federal, provincial and local laws and regulations. All federal, provincial and local taxes are each winner's sole responsibility. The prizes will be awarded. No prize substitutions, transfers, or cash alternatives permitted except Sponsors reserve the right to substitute a prize of equal or greater value at Sponsors' discretion. By entering, each winner accepts all of the conditions, restrictions, requirements, and/or regulations required by Sponsors and also agrees to accept delivery of prize. Unless otherwise prohibited by law, acceptance of the prize constitutes permission to use winner's name, picture, likeness, address (city and state), and biographical information for advertising and publicity purposes for Sponsors and for this and/or similar promotions, without compensation.
11. Entrants agree to release and hold harmless Sponsors, their affiliates and subsidiaries, and each of their respective directors, officers, employees, agents, successors, and assigns, from any damage, injury, death, loss, or other liability that may arise from entrant's participation in the Contest or the awarding, acceptance, use, or misuse of any prize. All entrants agree that Canadian law shall apply exclusively to the Contest and that any dispute with respect to the Contest shall be resolved in either the federal or provincial courts located in the province of Ontario.
12. To obtain a list of prize winners, send an email to **maritzsurveys@maritz.com** within 30 days of the draw. Or send a self-addressed stamped envelope to:

ROGERS Customer Survey Study c/o Derek Lobenbruck
Maritz Research Canada
6900 Maritz Drive
Mississauga ON L5W 1L8

13. Contest is void outside of Canada, in the province of Quebec, and where prohibited, taxed or otherwise restricted.